

# DNS Query Access and Backscattering SMTP Distributed Denial-of-Service Attack

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**Abstract:** We statistically investigated DNS query access from an E-mail server when having a backscattering SMTP distributed denial-of-service (DDoS) attack. The interesting results are summarized, as follows: (1) In usual, the DNS query access from the E-mail server is cached by the E-mail server and includes only expired generic/fully qualified domain name (FQDN), (2), however, it includes a lot of unresolved FQDNs that consist of host/FQDN and a local domain name. Therefore, we can detect the E-mail server having a backscattering SMTP DoS attack by only watching the DNS query access from the E-mail server.

## 1. Introduction

One of the attractive solutions to keep security of the E-mail servers is to employ an intrusion detection system (IDS).<sup>1-10</sup> There are two types of IDSs; one is a misuse intrusion detection (MID) type,<sup>3,4</sup> scanning a database of the remote attack signature, and the other is an anomaly intrusion detection (AID) type,<sup>3-8</sup> getting statistical profile information of network packet traffic and/or an anomaly use of network protocol. Surely, the IDS provides a lot of useful alert messages, however, it generates too much alert ones to analyze in real time. Furthermore, the IDS detects only security incidents and does not prevent a remote attack automatically. Therefore, we need to develop an intrusion prevention system (IPS) in no distant future.

In order to develop a new useful MID/AID-hybrid IDS with an IPS against future remote attack on the E-mail servers, it is of considerable importance to get more detailed information for traffic of network applications like DNS query packets between a DNS server and an E-mail server as a DNS client.

Recently, a subdomain E-mail server has started to be under a backscattering SMTP distributed denial-of-service (DDoS) attack like transmitting

a plenty of E-mails, probably, in order to crash the E-mail server.

The present paper discusses (1) on correlation analysis on DNS query traffic between DNS server and the subdomain E-mail server that especially transmits query contents including unresolved fully qualified domain name (FQDN) of local network segments, and shows (2) how to implement an indirect detection system of a backscattering SMTP DDoS attack by only analyzing syslog messages of the DNS server.

## 2. Observations

### 2.1 Network systems

We investigated traffic of DNS query accesses between the top domain DNS server (**tDNS**)<sup>†</sup> and a subdomain E-mail server (**sdEMS**).<sup>11</sup> Figure 1 shows a schematic diagram of a network observed in the present study. **tDNS** is one of the top level domain name system servers and plays an important role of subdomain delegation and domain name resolution services for many PC terminals.

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<sup>†</sup>**tDNS** is a top domain DNS server in a certain university and the OS is Linux OS (kernel-2.4.26), and hardware is an Intel Xeon 2.40GHz Dual SMP machine.

## 2.2 DNS Query Packet Capturing

In **tDNS**, BIND-9.2.3 program package has been employed as a DNS server daemon.<sup>12</sup> The DNS query packets and their contents have been captured and decoded by a query logging option (see man named.conf), as follows:

```
logging {
    channel qlog { syslog local1; };
    category queries { qlog; };
}
```

The log of DNS query access has been recorded in the syslog file. All of the syslog files are daily updated by the crond system. The syslog message consists of DNS query contents like mainly a host domain name (an A record), an IP address (a PTR record), and mail exchange (an MX record).

## 2.3 Abnormal DNS Query Traffic

We observed traffic of DNS query request packet from the E-mail server (**sdEMS**) to the top domain DNS server (**tDNS**) through March 25th to September 4th, 2004 (Figure 2). In Figure 2, the DNS query access traffic from the E-mail usually mainly consists of an A record packet, a PTR record packet, and an MX record packet. Usually, the A record packet traffic is considerably larger than those of PTR and MX record packet ones and we can see two duration that indicate abnormal DNS query traffic through March 30th to April 2nd and August 31st to September 1st, 2004.

There are two peaks: One peak is at March 31st. In the day, **sdEMS** is likely to be abnormal so that a manager of **sdEMS** sought us out to get a solution to prevent a backscattering SMTP distributed denial-of-service (DDoS) attack. The backscattering SMTP DDoS attack uses a bogus E-mail account and/or an E-mail address (forgery domain name). The other peak in August 31st is the same as that in March 31st.

We tried to check the DNS query contents of these two days and fortunately found interesting results, as follows: (1) The contents include unresolved fully qualified domain names (FQDNs) in

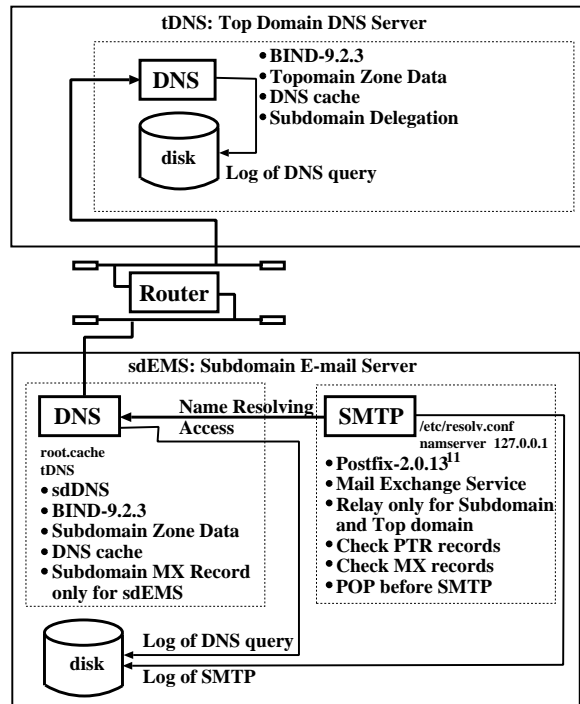


Figure 1. A schematic diagram of a network observed in the present study.

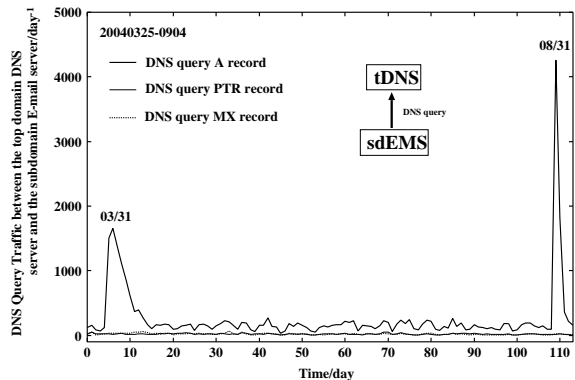


Figure 2. The DNS query traffic between the top domain DNS server and the E-mail server through March 25th to September 4th, 2004. The thick solid line shows the A record based DNS query traffic, the thin solid line indicates the PTR record based DNS query traffic, and the dotted line demonstrates the MX-record based DNS query traffic ( $\text{day}^{-1}$  unit).

a high probability, and (2) these FQDNs consist of a couple of a certain FQDN and the local generic domain name. The certain FQDN is unclear whether or not can be resolved and the generic local domain. From these results, it is worthwhile to investigate statistically correlation between the total DNS query traffic and the DNS

query traffic that includes unresolved FQDN. We have prepared the unresolved FQDN filtering C program (gcc-3.2.3) that senses a syslog message line including unresolved FQDN.

### 3. Results and Discussion

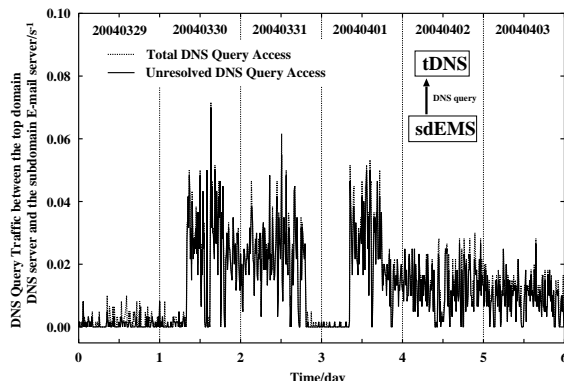
#### 3.1 Unresolved FQDN

We illustrate the observed traffic of the DNS query traffic between the top domain DNS server (**tDNS**) and the E-mail server (**sdEMS**) in Figure 3 through March 29th to April 3rd, 2004. In Figure 3, the DNS query traffic including unresolved FQDN contributes in a small scaled manner to the total traffic through 00:00 March 29th to 08:30 March 30th, 2004. However, the DNS query traffic increases after 08:30 March 30th, and then both traffic curves of DNS query access including unresolved FQDN and the total DNS query access change, simultaneously. The DNS query traffic becomes to be calm temporally at 19:30 but it restarts to fluctuate severely after 08:30 April 1st. Reportedly, the **sdEMS** had an SMTP DoS attack through March 30th to April 3rd, 2004. Unfortunately, the syslog messages is lost when having a SMTP DoS attack so that it is unclear what kinds of SMTP DoS attacks took place in that day.

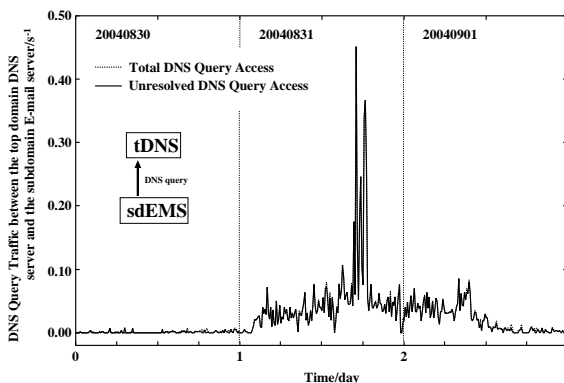
However, it is clearly said that the DNS query contents including unresolved FQDN is useful to detect an unknown SMTP DoS attack.

#### 3.2 Backscattering SMTP Attack

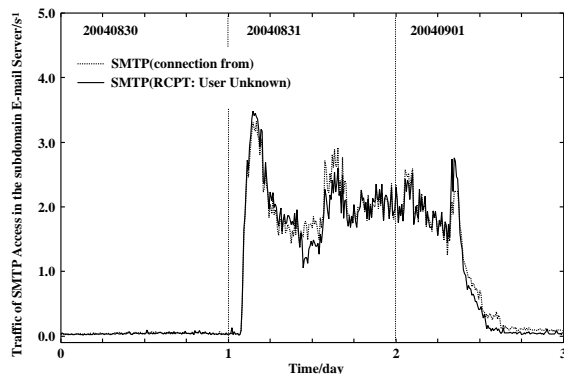
We observed abnormal DNS traffic from the E-mail server **sdEMS** to the top DNS server **tDNS** through August 31st to September 1st, 2004 (see Figure 4). In Figure 4, the total DNS query traffic suddenly increases after 02:00 August 31st. Simultaneously, traffic curve of the DNS query access changes in almost the same manner as that of the DNS query access including unresolved FQDN. This feature has already observed in Figure 3 and means that it is worthwhile to investigate the syslog messages of **sdEMS**.



**Figure 3.** The DNS query traffic between the top domain DNS server and the E-mail server through March 29th to April 3rd, 2004. The solid and dotted lines show the DNS query traffic including unresolved FQDN and total DNS query traffic, respectively ( $s^{-1}$  unit).



**Figure 4.** The DNS query traffic between the top domain DNS server and the E-mail server through August 30th to September 1st, 2004. The solid and dotted lines show the DNS query traffic including unresolved FQDN and total DNS query traffic, respectively ( $s^{-1}$  unit).



**Figure 5.** The SMTP traffic of the subdomain E-mail server (**sdEMS**) through August 30th to September 1st, 2004. The solid and dotted lines show the access number of “RCPT: User Unknown” and the access number of “connect from” line, respectively ( $s^{-1}$  unit).

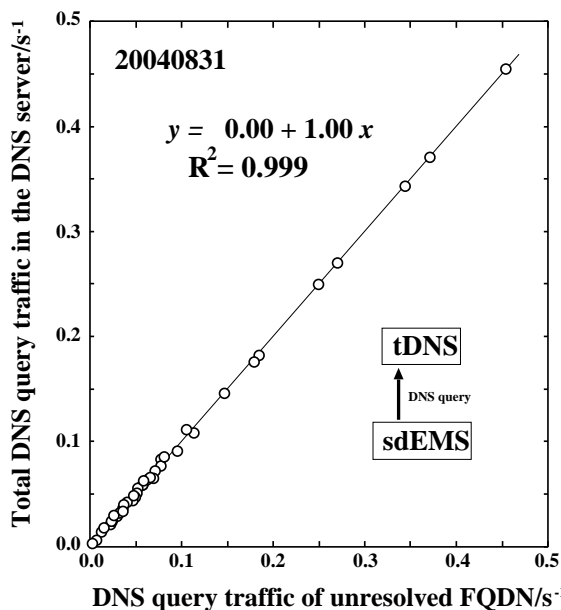
As shown in Figure 5, the SMTP client connection traffic suddenly increases after 02:00 August 31st. Simultaneously, the SMTP RCPT: User Unknown traffic curve changes in almost the same manner as that of the SMTP client connection traffic one. Furthermore, the IP addresses of SMTP clients are variable when the abnormal DNS query traffic takes place. From these results, it is clear that **sdEMS** had a backscattering SMTP distributed denial-of-service (DDoS) attack *i.e.* we can conclude that the DNS query traffic from **sdEMS** is kicked by the backscattering SMTP DDoS attack.

Figure 6 shows regression analysis between total DNS query traffic versus the DNS query traffic including unresolved FQDN. The data are August 31st, 2004. In Figure 6, the correlation coefficient ( $R^2$ ) is 0.999. This also means that the total DNS query traffic from **sdEMS** considerably correlates to the traffic of DNS query access including unresolved FQDN.

Therefore, we can detect a backscattering SMTP DDoS attack whether or not the DNS query traffic includes unresolved FQDN.

#### 4. Concluding Remarks

We statistically investigated syslog files in the top domain DNS server (**tDNS**) and the E-mail server (**sdEMS**). By monitoring the DNS query accesses on **tDNS**, we have found information about detection of abnormality in **sdEMS**: (1) Usually, the DNS query access from the E-mail server like (**sdEMS**) includes an unresolved fully qualified domain name as a query content. This is because the `/etc/resolv.conf` is configured to be a loop back address (127.0.0.1) so that the DNS query access is cached in **sdEMS** itself. (2) However, when having a scattering SMTP DDoS attack, the E-mail server like **sdEMS** cannot cache the DNS query access from itself and it starts to access to the upper DNS server like the top DNS server (**tDNS**). (3) And then the DNS query access from the E-mail server having the backscattering SMTP DDoS attack includes an unresolved FQDN.



**Figure 6.** Total DNS query traffic vs DNS query traffic of unresolved FQDN (August 31st, 2004). ( $s^{-1}$  unit).

From these results, it is reasonably concluded that we can detect whether or not the E-mail server has a backscattering SMTP DDoS attack by only observing the DNS query access from the E-mail server.

We continue further investigation in order to get more information to develop an automated detection- and prevention-system for the E-mail server having a SMTP DDoS attack, DNS query DDoS attack, and the internet worm infection.<sup>13-17</sup>

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